



## TRANSPORTATION NEWSLETTER

### WheresTheBus App

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RVS has now fully transitioned to using WheresTheBus, and is no longer using the Bus Status App to share bus information.

WheresTheBus provides parents/guardians and schools with timely arrival and location information for our fleet of contracted buses. It is free, secure and easy to use. This tool uses GPS and tablets installed on school buses to track and report the real-time location of the bus and estimated arrival times. This will provide information you can use to check for late buses and when your child arrives at school.

Please note, WheresTheBus is one more tool to provide information about your child's bus ride and should not replace standard [safety measures](#) such as arriving to your bus stop five minutes before your child's scheduled pick up time, having a back up plan in case of a delay and ensuring your child is dressed appropriately for the weather. Please review the Parent/Guardian Responsibilities on the [Transportation Section](#) of our website.

To create your account, you will need your student's PowerSchool number, which can be found on PowerSchool or by contacting your school (Catholic parents please add a C in front of the Student ID). More

information about WheresTheBus including how to create your account, use the app and frequently asked questions is available on the [RVS website](#).

For assistance with WheresTheBus, please submit a service request ticket through the [RVS Transportation Portal](#)

Use the WTB App:



**A. Arrival Status:** Estimated time of arrival (ETA) is displayed when bus arrival time can be predicted. When a prediction is unavailable, use the bus location and distance from your stop.

**B. Last Message:** "Current" is displayed when bus data has been received in the last minute. If updates are not received, the bus is likely stopped at a school or layover or inactive (no messages in the last 15 minutes).

**C. Your House:** Your house is represented by the home icon.

**D. Your Bus Stop:** Your bus stop is represented by a stop sign icon.

**E. Bus Location & Distance:** Represented by a bus icon and distance.

**F. 10-Minute Alert:** The location where your bus will be when it is 10 minutes from your bus stop, represented by a 10 in a white circle.

**G. Route Number:** Click on the route number to switch between buses (if multiple).

Note: Afternoon drop-off times on the WTB app may not be accurate due to factors such as traffic and weather. RVS buses do not have set afternoon drop-off times. Drop-off occurs as soon as buses arrive at a stop.

## **Bus Passes**

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Due to our safety protocols, it is important that we are aware of all students accessing service. Bus passes help us manage ridership numbers on the bus and can assist in finding missing students. Therefore, it is imperative that the electronic bus pass be scanned by the card reader 4 times a day. Each student must scan the bus pass both on and off the bus for the morning and afternoon ride. It is the student's responsibility to ensure they always carry their bus pass.

If your student's bus pass has been lost or damaged, replacement bus passes can be obtained in person at the [RVS Education Centre](#) or online through your [SchoolEngage](#) account. There is a \$15 fee for replacement. Protective pouches may be purchased for an additional \$5.

A reminder, if your child has multiple bus passes only one bus pass can be activated at a time. Please hand bus passes that are no longer working to the driver or the school.

## **Visibility and Pedestrian Safety**

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When crossing the road, it is very important that you are aware of your surroundings and only proceed when it is safe.

You can use Point, Pause, Proceed as a rule of thumb:

1. Hold out your arm and point across the street where you intend to cross.

2. Pause and look both ways to make sure it's safe.
3. Once safe, proceed to cross, but to continue to monitor the traffic around you. Be wary of turning vehicles. If you can't see driver's eyes, chances are that the driver can't see you either because of blind spots on the vehicle.

When you are walking or running outdoors at any time of day, you are smaller and harder to see than vehicles around you. To make yourself more visible:

1. **Signal your intent:** Use hand signals before crossing the road to let drivers know what you plan on doing. Fully extend your right or left arm and point in the direction you're going in before crossing.
2. **Watch the weather:** When it is raining, snowing, or there is a heavy fog, you can be even harder to see outside. Wearing bright colored clothing and using hand signals can make you more visible in poor weather.
3. **Wear light colored clothing:** Brightly colored clothing can improve your visibility to drivers and help make sure that you're seen while crossing the road or walking against traffic.

## Upcoming School Closures

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### Rocky View Schools:

Professional Day (No Classes): March 31

Last Day of Classes Before Spring Vacation: April 17

### Catholic Schools:

Parent/Teacher Conferences K-12 (No Classes): March 28

School-Based Faith Day: March 31

Last Day of Classes Before Easter Break: April 17

**For more information  
please visit our [website](#)**

*Rocky View Schools  
Transportation Department*