



TRANSPORTATION NEWSLETTER

Cancellation Deadline for Full Fee Refunds

Full Fee refunds are available if you cancel service by completing the 'Cancellation Form' prior to October 31st.

To complete the Cancellation Form, access your School Engage account, click on the 'Students' tab on the left-hand side, and select your child's name. The 'Cancellation Form' will populate in the list of forms. A separate 'Cancellation Form' must be completed for each student. Please allow 7-14 business days to process the cancellation.

Ongoing Driver Shortage

School bus contractors in Rocky View School Division, and across the province, are currently experiencing driver shortages and a high rate of driver absenteeism due to circumstances beyond their control, which are causing delays to bus routes. This situation fluctuates daily, so please be sure to monitor the Bus Status App which will provide information regarding late bus routes.

Contractors are working hard to keep all bus routes running while managing the changing scenarios. Our goal is to ensure the late bus information is accurate and posted with as much advance notice for parents as possible.

We cannot foresee what the next days and weeks will look like, but you can be assured that everyone is doing the best they can.

Thank you for your patience as we navigate these driver shortages.

Second/Final Payment Due

A reminder to parents who have chosen the 50/50 payment option for November 1st, this will automatically be processed on the card you provided for the first payment.

Stop Arm Camera

As part of our commitment to improve passenger safety and raise public awareness, RVS Transportation has installed Stop Arm Cameras on some of the buses operating in the Chestermere and Cochrane municipalities and within rural Rocky View County. These cameras are capable of recording the license plate number of the vehicles that illegally run the stop arm when it is out. Video clips of vehicles that illegally pass stopped school buses may be provided to law enforcement for follow up.

Permissible Items

School bus contractors will try to accommodate students with the transportation of articles and equipment for extracurricular activities. However, some items will not be able to be transported due to safety and/or available space. All permissible items must be tightly secured and/or safely contained within the bus seat. Additionally, they must not impede the aisle, emergency exits or the driver's line of sight (i.e., block the window). The bus driver reserves the right to refuse any item they may deem unsafe to transport. If you are unsure if an item will be permitted, please email Transportation for assistance.

Permissible items include:

- Backpacks and lunch containers
- Textbooks and school supplies
- Small school projects or dioramas
- Small band instruments
- Skates or sport balls, enclosed in a canvas bag

Students are prohibited from smoking, vaping, or using e-cigarettes while being transported on the school bus.

Additional non-permissible items include:

- Drugs and alcohol
- Weapons of any kind
- Fuel, matches and/ or lighters
- Laser pens
- Any other item that may pose a threat to other passengers

If your child has a change to their mobility or medical needs that may be a safety concern on the bus, please contact Transportation to discuss how we can accommodate them.

Upcoming Closures

Please note that the Rocky View Education Centre will be closed on November 11th for Remembrance Day.

Rocky View Schools:

November 1st - Professional Learning Day No Classes

November 11th - Remembrance Day No Classes

Catholic Schools:

November 1st - District Faith Date No Classes

November 11th - Remembrance Day No Classes

**For more information
please visit our [website](#)**